

Terms and Conditions

Agreement Overview

These Terms and Conditions, in combination with the Policies and Procedures and Privacy Policy set forth the complete agreement between Agara Life and its Ambassadors or customers. They replace all prior understandings related to Agara Life product purchases, services, or memberships. By enrolling as an Ambassador or purchasing Agara Life products, you agree to these Terms, effective as of your enrollment or purchase date.

Updates to Terms

Agara Life may amend these Terms at any time to reflect legal requirements, business needs, or policy improvements. Continued use of Agara Life services or participation as an Ambassador after such updates constitutes acceptance of the revised Terms.

Data Use

Agara Life may collect and use customer or Ambassador data to operate, maintain, and improve services, as well as to develop new features. Data may include network or performance information for the purpose of enhancing reliability.

Product Transfer

Ambassadors may not transfer, resell, or distribute Agara Life products outside of approved channels without prior written permission from Agara Life.

Intellectual Property

All content, branding, and materials—including text, graphics, product images, and logos—are the property of Agara Life. Use of this content is limited to personal promotion of your Agara Life business. Reproduction, modification, or distribution without prior written approval is prohibited.

Feedback

If you submit ideas, feedback, or suggestions regarding Agara Life products or services, you grant Agara Life the right to use and implement them without restriction or compensation.

Links to Third Parties

Agara Life's websites or platforms may include links to third-party websites. Agara Life is not responsible for the availability, security, or content of those external sites.

Order Acceptance

A confirmation of order receipt does not guarantee acceptance. Agara Life reserves the right to accept or decline any order at its sole discretion.

Refunds & Returns

- Ambassadors may return resalable Agara Life products within 90 days of purchase. Refunds will equal the purchase price minus shipping costs and a 15% restocking fee.
- Refunds are not available after 90 days.
- If returns exceed \$100 in a rolling 12-month period, this will be considered a request to cancel the Ambassador Agreement. Any commissions, bonuses, or incentives previously paid on returned products will be deducted from future payments or refund amounts.
- Defective or damaged products will be replaced or refunded if a written request and proof of purchase are submitted within 14 days. Products must be returned in their original packaging with all components.

Delivery

In-stock products generally ship within 14 days. Backordered products will be shipped as soon as reasonably possible, and Agara Life will provide estimated timelines when available.

Errors

If a product or service is mistakenly listed at an incorrect price, Agara Life reserves the right to cancel or adjust the order, even if a confirmation or payment has already been processed. Refunds or credits will be issued as needed.

Conduct

Ambassadors and customers must be at least 18 years of age. Users of Agara Life services may not:

- Engage in unlawful, abusive, harassing, defamatory, or discriminatory behavior.
- Upload or share content that violates intellectual property rights, contains malicious code, or promotes spam.

- Misrepresent themselves or interfere with the operation of Agara Life platforms.

Termination of Access

Agara Life may suspend or terminate Ambassador status or customer access immediately for violations of these Terms or other harmful behavior. Any accrued payment obligations remain enforceable.

Limitation of Liability

Agara Life, its officers, employees, or agents shall not be liable for indirect, incidental, or consequential damages—including loss of profits or business opportunities—arising out of product use, Ambassador participation, or site access. Liability is limited to the actual amount paid for products or services.

Disclaimer of Warranties

Agara Life products and services are provided “as is.” To the fullest extent allowed by law, Agara Life disclaims all implied warranties, including merchantability or fitness for a particular purpose.

Sole Remedy

In the event of product issues, your sole remedy is replacement, repair, or refund of the purchase price. Agara Life’s liability shall not exceed the amount you paid for the product.